

The Pub Quiz Company Limited is registered in England  
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It operates the website [www.pubquiz.co.uk](http://www.pubquiz.co.uk)  
To contact us, you can email [info@pubquiz.co.uk](mailto:info@pubquiz.co.uk)

### **Conditions of participating in our events**

**18 May 2020**

In these terms and conditions, “we” “us” and “our” refers to The Pub Quiz Company Limited

#### **Live Web Quizzing :**

1. Please make sure you have a decent internet connection and adequate power supply, as this may delay/interfere with your participation. By taking part in this event you acknowledge that we cannot be held liable for any video feed delays as a result of poor internet speeds.
2. Quiz will start at the time stated in the event details
3. The Quiz portal will open up 10 minutes before (ie if the event starts at 19:00, then quiz portal will open at 18:50). We cannot delay the start of the quiz due to no shows

#### **When the quiz is hosted via video platforms such as Zoom :**

4. Quizzes will be answered via the chat functionality
5. Unless indicated, only 1 zoom login per email address provided will be allowed. **Please do not share your zoom login with anyone else.** In the event there are duplicate logins using the same login, we reserve the right to remove this email address (and all of its' current users) from the webinar.
6. If the event has been pre-stipulated that it is hosted on Zoom, you may ignore pointers 7 - 15

#### **When the quiz is hosted via our website (under Live Quiz) :**

7. Your OTP's (One Time Pins) can only be used once. Please ensure you only **enter them once** and only when the Quiz portal opens.  
Once you have entered your OTP, please do not leave the video stream, as you may not be able to re-enter the quiz with the same OTP.  
Your OTP can only be used for the quiz you or your party booked for

8. You will answer the questions via our online answer sheet
9. Spelling does count  
Answers are not case sensitive
10. Questions will be repeated at the end of each round, after which the round will be closed off and no questions for that particular round will be repeated
11. Answers can only be submitted once – the system accepts **only** your first answer
12. Please make sure you have a decent internet connection and adequate power supply
13. The system allocates points as follows : Quickest third of the participants to answer correctly receive 3 points, followed by 2 points for the next third, and then 1 point for the final third.  
An incorrect answer will receive zero points
14. We do not take combined team scores.
15. Validity of answers are continually checked to ensure accuracy, however the quiz masters decision is final.

#### **Bookings :**

16. To make a booking, please only use the platforms and channels that we utilise through our website.  
Please do not use any other third parties, as we have no control over, nor can we be held liable/responsible for bookings via unauthorised third party sites. If you feel unsure about a booking site and wish to confirm it is the correct one, please email us at [info@pubquiz.co.uk](mailto:info@pubquiz.co.uk)

#### **Refunds :**

17. Bookings are non-refundable. In the event you cannot attend the live quiz event, you may share your email (Zoom quiz) or OTP (website quiz) with someone else (provided it has not been used as yet, and may only be used once).  
No refunds can be given if you have booked for the wrong event. Please make sure you check the event date and time before completing your booking  
No refunds will be given in the event of no shows by participants.  
No refunds will be given in the event of loss of power and/or internet capabilities on behalf of the user/participant
18. In the unlikely event of loss of power and/or other capabilities (such as internet) **on behalf of the host/the company** (and not as a result of an 'Act of God' or unforeseen event as stated below) and the live feed cannot be resumed resulting in the event having to be stopped, the following shall occur :

- a. If the quiz is less than halfway through (less than 50% of the questions asked) a full refund will be issued to all participants for that particular event, plus all prizes will be forfeited and the event will be cancelled.
  - b. If the quiz is halfway through or more (50% or more of the questions asked) no refund will be issued to any participants for that particular event. Winners of the quiz will be decided from the quiz log at the point of the system failure, prizes will be distributed, and the event will be closed.
19. For any relevant refunds stated in this schedule, please allow 5 working days, as it can take longer than 72 hours for any payments to clear via our online payment gateway service providers.
20. We cannot be held responsible for any bookings made through unauthorised third parties, nor will we be held liable for any loss or damage incurred. Please only make use of our booking platforms, provided via our website.
21. Prizes : Prizes will be distributed as stated on the event page
22. Any 'Act of God' or unforeseeable event (including mass power outages or diminished internet capabilities on behalf of network providers) deemed beyond that of our control will result in the forfeiture of any entry fees paid. No prizes will be issued and the event will be cancelled. You acknowledge that in this event we cannot be held liable for any damages/loss incurred.
23. We reserve the right to cancel any event at short notice and cannot be held liable for any damage or inconvenience caused. In the event of a cancellation, all participants who can provide a valid booking confirmation will be entitled to a full refund.

**Regular Quiz events in held in public :**

24. We encourage anyone to attend and compete in our events, however we expect you to do so in a civil manner that does not infringe upon the rights of any other parties or stakeholders.

25. Our quizzes are often held in locations where alcohol is consumed and where smoking is allowed in a designated smoking area. Any minors (any persons under the age of 18) are to be accompanied by an adult at all times. Unaccompanied minors at our events are strictly prohibited.
- 26.
27. No more than 6 people are allowed in a team – unless expressly allowed by the quiz master. Teams larger than 6 that choose to participate will forgo their claim to any potential prizes.
28. Cheating will not be allowed under any circumstances. Please do not give the quiz master or staff members reason to believe you are cheating. The quiz master may at his or her discretion disqualify any person or team thought to be cheating
29. The use of mobile phones during any of our quizzes is strictly prohibited unless specifically allowed by the quiz master. The quiz master will make it clear when mobile phones can be used.
30. Shouting out of the answers is prohibited and may lead to disqualification.
31. In the event of disqualification, we cannot be held liable for any loss and/or damages inflicted to any parties
32. Whilst we make every effort to ensure that questions and answers are accurate, sometimes errors may occur (due to either a technical fault or human error). By participating in our events you agree that any such error is unintentional and acknowledge that we cannot be held liable for any loss/damages caused.
33. During any dispute of the legitimacy of an answer, discretion lies with the quiz master. The quiz master's decision is final.
34. We have the right to postpone, terminate or alter any dates and/or information regarding our quiz competitions or events.

35. As these events take place in a public area, we do take photographs and video material for promotional use. In the event you do not wish to appear in such material please notify your quiz master or email us at [info@pubquiz.co.uk](mailto:info@pubquiz.co.uk)
36. Any views or opinions expressed by a quiz master or member of the public remain that of the quiz master or member of the public and do not represent that views and opinions of The Pub Quiz Company.
37. Any tampering or damage caused by a member of the public to any The Pub Quiz Company property or equipment may result in prosecution.
38. For most of our events we do charge an entry fee. This will be expressed in the marketing communication via social media and our website. In the event you have paid for your entry, and we cannot fulfil our duty of providing a service due to a fault of our own will result in a 100% refund.
39. Any 'Act of God' or event deemed beyond our control may result in the forfeiture of any entry fees paid. You acknowledge that in this event we cannot be held liable for any damages/loss incurred.
40. We reserve the right to cancel any event at short notice and cannot be held liable for any damage or inconvenience caused. In the event of a cancellation, all participants who can provide a valid booking confirmation will be entitled to a full refund.